

DEPARTMENT OF ENVIRONMENT,
GOVT. OF NCT OF DELHI
Level – 6, C- Wing, Delhi Secretariat, I.P. Estate, New Delhi – 2

All Eco-Club Incharge,

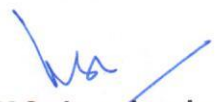
Subject: Increasing awareness among students about the Green Delhi mobile app

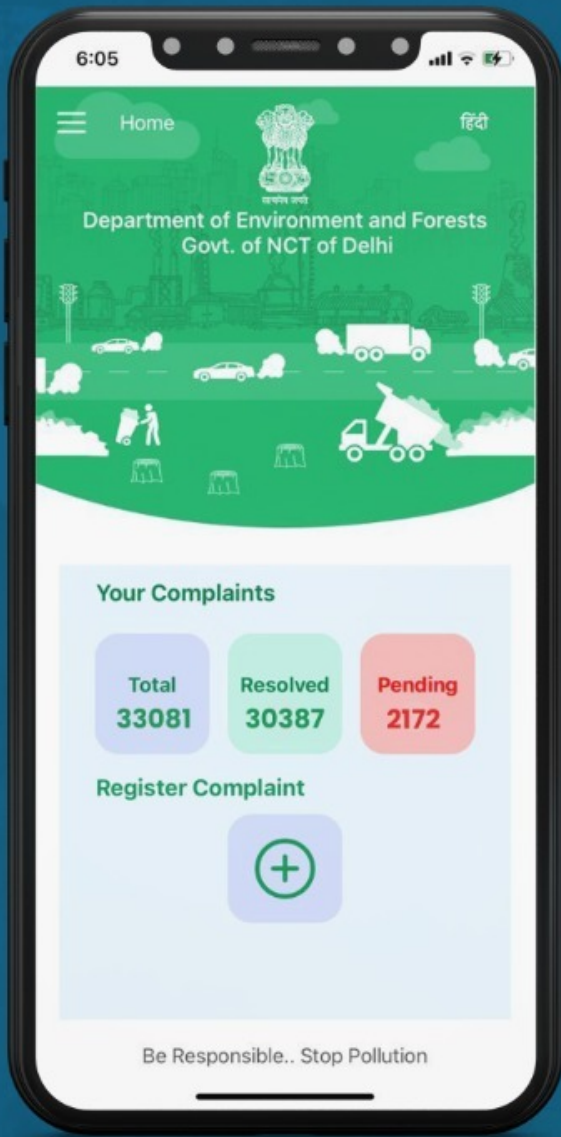
Air pollution has become one of the most endemic and pressing issues of our times, particularly affecting the young and the old.

In 2020, the GNCTD launched a one-of-kind Green Delhi mobile app. The app, available on both the Google play store and the iOS app store, is a citizen reporting and grievance redressal mobile app. Any citizen in Delhi can report 14 different environmental violations which are timely resolved by civic agencies in Delhi. The app has recorded over 44,000 complaints and has a resolution rate of 95%. Given the favourable demographic dividend in Delhi and the negative long term-effects that deteriorating air quality levels can have on the young, students of Delhi can play an immense role in addressing the prevailing pollution crisis by downloading the Green Delhi mobile app and reporting any environmental violation actively. The following are some of the key features of the Green Delhi app:

- Upon a simple registration, the citizen can **upload a photo/video/voice note of the violation** and submit 14 different types of grievances from burning of bio-mass to reporting air pollution due to industries.
- The app allows citizen to **track their registered complaints** and look up its resolved status.
- All civic **agencies are mandated to resolve complaints in a timely manner** which can be anywhere from between 2 hours to 7 days.
- All eco-clubs are directed to take active steps to inform and sensitize their students about the Green Delhi App. The students can be engaged in the following ways:
 - **Engage and discuss with students** the problem of air pollution in Delhi and the need for using the Green Delhi App.
 - **Print the poster** attached with this circular and put it up on the school/university's notice board.
 - **Share the poster** on the class Whatsapp groups.
 - **Ask every student to download and install the Green Delhi app.** The links are given below:
 - Google Play Store:
https://play.google.com/store/apps/details?id=com.aeologic.green_delhi&hl=en_IN&gl=US
 - iOS App Store: <https://apps.apple.com/us/app/green-delhi-app/id1586987377>

Thank you,


Dr. K.S. Jayachandran,
Special Secretary (Environment)



GREEN DELHI APP



Report 14 different kinds of environmental pollution violations



27 civic agencies on one platform



Timely resolution of complaints



Feature to **Track** status of your complaint

Scan The QR Code & Download The Green Delhi App Now



दिल्ली सरकार

आप की सरकार

